

TERMS AND CONDITIONS

Digicel Pacific DIA – WIN A TRIP HOME

CHRISTMAS PROMOTION

(NOV-DEC 2025)

1. The Pacific Diaspora – 2025 WIN A TRIP HOME THIS CHRISTMAS promotion will run from Monday, 10th November 2025 00:01am until Friday, 2nd January 2026 11.59pm (8 weeks) for customers living in NZ and Australia.
2. The Pacific Diaspora – NOV to DEC 2025 WIN A TRIP HOME FOR CHRISTMAS promotion allows customers in NZ & Australia who send a Top Up to the value of \$30 NZD/AUD or more to a Digicel number in the Pacific or an IMT money transfer to the value of \$500 NZD/AUD/USD or more to family and friends in the Pacific to qualify for a holiday Packages worth \$3000 each:
 - I. The first draw will be on Monday the 1st of December 2025 and the second draw will be drawn on Monday the 5th of January 2026
3. To qualify for the promotion, the customer must:
 - I. Use the Digicel Pacific, My Go Top Up or KlickEx Top UP website from NZ or Australia to send a \$30 or more Top Up to Samoa, Tonga, Fiji, PNG or Vanuatu.
 - II. Customers in NZ or Australia who purchase a \$30 or more Top Up from any retail store to send to the Pacific also qualify for this promotion's prize.
 - III. They also qualify if they Send Money worth \$500AUD/NZD or more (international money transfer) using KlickEx Pacific, RIA, Remitly or Rocket Remit to MyCash in Samoa, Tong, Fiji, Vanuatu or PNG.
4. When a customer does an eligible action (as listed above), customer will automatically have an entry into the draw.
5. Winners can travel from 1st Feb - 30th June 2026. Winners who cannot travel can transfer their holiday to a friend or family member.
6. Prize Details:
 - I. Holiday Packages worth \$3,000 each (10 winners)
 - II. \$500 USD pocket money presented via MyCash to the winner when they arrive in the Pacific.

III. Prize breakdown:

- 1st of Dec 2025 draw
 - 5 X Holiday Package worth \$3,000 (Return Ticket)
 - \$500USD pocket money via MyCash
 - 5th of Jan 2026
 - 5 X Holiday package worth \$3,000 (Return Ticket)
 - \$500USD Pocket money via MyCash
7. All cash prizes are not redeemable for Top Up, handset or voucher; by entering the draw you accept that the prize you are redeeming is (Holiday package) is both ticket and cash.
8. When customers dial 1800 067 162 (Australia) or 0800 344 4235 (NZ) to Send Top Up to the Pacific, the Digicel IVR system will generate a report that will show the number that received the top up in the Pacific, the denomination of the top up, and also the number of the person who sent the top up. For customers who purchase online Top Up at www.digicelpacific.com, www.mygotopup.com or app.klickextopup.com we will already have their personal details once they have registered for an online account. These details will automatically enter the draw, provided the Top Up satisfies the qualifying amount.
9. Digicel will perform the requisite verifications prior to contacting each winner, to ensure they are not Digicel employees, dealer principals or employees of any of our affiliated companies, advertising, promotion and public relations agencies, dealers, distributors, or anyone else connected with this promotion and their immediate family members and household members who are not eligible for entry. For these purpose, family members include spouses, partners, siblings and children.
10. Results for the draw will also be posted on Digicel Facebook pages for each market. The winner may be contacted to participate in promotional activities in connection with this Promotion. By entering the Promotion, the prize winner consents to the use of their name, likeness, image and photograph for any and all programming and/or promotional or advertising purposes, commercial or otherwise, in all media and formats used by us or our agencies, without further compensation, throughout the entire world in perpetuity. If a winner refuses to do so, they forfeit the right to claim the prize.

11. Digicel will not be responsible for:
 - I. Technical failures of any kind, including, but not limited to malfunctions, interruptions, or disconnections in network connections or hardware/software;
 - II. Unauthorized human intervention in any part;
 - III. Technical or human error which may occur in the administration of this promotion.

12. Digicel reserves the right to at any time vary the terms of the promotion, to amend its terms and conditions or to withdraw the promotion. In any of these events, notice will be given via media advertisements or messages to subscribers, and will be effective immediately or as of the date referred to in such notifications.

13. Digicel reserves the right to terminate, cancel, or suspend and/or modify the promotion if any fraud, virus or other technical problem corrupts the administration, security, safety, or proper play of the promotion. In such event, Digicel hereby specifically reserve the right (but not the obligation) to award some other prize hereunder by means of a random drawing from among the eligible entries received up until the time of the impairment.